

Cancellation Policy

Any cancellation made by the Renter shall be in writing addressed to the Company at the address stated at the top of the booking application form. On receipt of such notice of cancellation the Company shall endeavor to rebook the holiday accommodation for the entire period of the original booking.

1.1 The Renter acknowledges that he/she has been informed of the ability to purchase Holiday Cancellation Insurance at the time of booking, and that the Company does not provide this service directly. If the Cancellation Insurance was not purchased, or the reason for cancellation is not covered by the insurance company, (i.e. is not an insured risk), the following terms are applicable.

1.1a If the Company is successful in rebooking the holiday accommodation for the entire period originally booked it shall refund to the Renter all monies paid (whether deposit or full payment has been made) less a cancellation fee of \$200.00 per period booked.

1.1b If the Company shall only succeed in rebooking the holiday accommodation for a portion of the period originally booked, it shall refund the monies paid relating to the period re-booked, less a cancellation fee of \$100.00 per period booked.

1.1c If the Company shall be unable to rebook the holiday accommodation at all then all monies paid by the Renter (whether deposit or full payment has been made) shall be forfeited to the Company.